My City

CAMPUS FRANCE wishes you welcome and offers you some **practical information for making your stay in Strasbourg as easy as possible.**

WELCOME TO STRASBOURG

CAMPUS FRANCE
campusfrance.org

TO WELCOME YOU /

There are several different systems and services for welcoming you and helping you in your administrative procedures when you arrive:

Discover the reception facilities in Strasbourg:
www.campusfrance.org/strasbourg

Ask for a student sponsor to meet you in Strasbourg:
http://strasbourg.ixesn.fr

- Strasbourg University – Service de la Vie Universitaire (University Life Service or SVU): www.unistra.fr/index.php?id=19542
- Reception Mission & Multiservices desk
  Mission Accueil & Guichet Multiservices – Le Platane allée René Capitant – 67000 Strasbourg
  03 68 85 60 10 – svu-accueil@unistra.fr
  Mondays to Fridays from 9:00am to 6:00pm
  Tram C & E – Esplanade station – Bus 15 and 30 Rome station
- EURAXESS – Foreign Researchers Reception Office to facilitate administrative procedures for PhD students, Postdoc and foreign teacher-researchers: www.euraxess.fr
- Maison Universitaire Internationale (Strasbourg University – Research Department): 11 Presqu'Île André Malraux – 67100 Strasbourg
  03 68 85 16 61 – marie.deroche@unistra.fr
  Tram A and D – Étoile-Bourse station – Tram C, E Winston Churchill station

Consult:
The University student guide:
www.unistra.fr/index.php?id=19943,

The Welcome guide:
www.unistra.fr/fileadmin/upload/unistra/etudes/guides/UDS_Welcome.pdf

Two services are available for welcoming you in all the Universities and Higher Education Schools:

The International Relations Service:
reception and guidance office

The Educational Service:
inscription and administrative procedures office

You can also consult the website etudiant.gouv.fr

TRAVEL

Public transport in and around Strasbourg:

Bus and Tramway services:
www.cts-strasbourg.eu/fr

Cycle rentals:
www.velhop.strasbourg.eu

Regional express trains:
www.ter.sncf.com/alsace

Carpooling in Alsace:
www.covoiturage67-68.fr

FINDING ACCOMMODATION /

FOR SEVERAL DAYS:

- Youth hostels: www.ciarus.com
  www.hifrance.org
- Hotels, apartment hotels, furnished apartments and B&B's listed by the Tourism Office:
  www.otstrasbourg.fr/fr/sejourner/se-loger.html

FOR LONGER PERIODS:

- **The CROUS** – Centre Régional des Œuvres Universitaires et Scolaires (Regional Centre for University or College Activities):
  www.crous-strasbourg.fr – 1 quai du Maire Dietrich – 67000 Strasbourg – Tram C, E or F Gallia station – 03 88 21 28 00 – Mondays to Fridays from 9:00 am to midday and from 1:00 pm to 4:00 pm

More accommodation solutions in private homes, intergenerational accommodation and flat-sharing, both short and long duration, available on the Campus France website: www.campusfrance/logement.org

- **Ask for the CLE!** You need a guarantor? The "Caution locative étudiante" (Student Rental Guarantee), guaranteed by the state, makes it easier for students to find accommodation when they have no personal guarantor www.lokaviz.fr
- **CAF:** La Caisse des Allocations Familiales (French family allowance fund) can evaluate your rights to APL (Personal Accommodation Assistance) 0810 29 29 29 – www.caf.fr

- **If you need accommodation suitable for disabled persons,** contact the CROUS Social Service or visit the student services' office in your educational establishment.
- **Home insurance:** a tenant's risk guarantee is compulsory. A home insurance contract can be drawn up with your bank or a private insurer and on-line subscriptions are often possible:
  http://www.mgel.fr/assurances
  www.lmde.com/assurances
  www.assistance-etudiants.com
  www.assurances-etudiants.com

YOUR BANK ACCOUNT /

If you are staying in France for over 3 months, we strongly recommend you to open a bank account. A large number of traditional and on-line banks are available.

OPENING A BANK ACCOUNT IS A RIGHT:
www.service-public.fr/particuliers/vosdroits

RESIDENCE PERMIT /

- **OFII** Office français de l'Immigration et de l'intégration (French Immigration & Integration Office):
  www.ofii.fr – OFII – Direction territoriale
  4, rue Gustave Doré – 67000 Strasbourg – Tram A, B, C, D, F - Alt Winmärik or Homme de Fer station
- You have just arrived in France with a VLS-TS long-stay students' visa. You must validate it at the OFII within three months of your arrival in France.
- Algerian students, you must make an initial application for a residence permit directly at Prefecture Services.
- Renewing a Residence permit: any application for renewal must be made at least 2 months before the date of expiry of your existing permit.

From September to November: Deposit your initial application or the request for a renewal of your residence permit at the Multiservices desk.

After the above dates: Contact the Prefecture of the Bas-Rhin: 67.accueil-etrangers.gouv.fr – 5 place de la République – 67000 Strasbourg – Mondays to Fridays, from 8:00 am to 4:00 pm –Tram B, C, E, F République station

For more information on your rights and duties, visit:
www.service-public.fr/particuliers/vosdroits/N110

UNIVERSITY INSCRIPTION /

You possess a letter of pre-inscription. Take care! This does not mean that you are already registered! You must validate your inscription with the admissions service of your establishment when you arrive.

- French Government grant holders: you are exempted from paying inscription fees at the university as well as the subscription to the students' social security scheme.
- French Government scholarship holders over 28 years old managed by Campus France: you are automatically affiliated to the Campus France Insurance Scheme, including civil liability.

HEALTH INSURANCE AND MEDICAL CARE /

Affiliation to a health insurance scheme is compulsory. You will find all necessary details on: www.campusfrance.org/fr/page/le-systeme-de-sante

- **Service Universitaire de Médecine Préventive et de Promotion de la Santé** (SUMPPS = University Preventive Medicine and Health Promotion Service): 6 rue de Palerme
  67000 Strasbourg
  simps.u-strasbg.fr/html/index.php
  www.camus67.fr
- **MGEN:** GPs, specialists and dentists:
  www.mgen.fr/centres-medicaux-et-dentaires
  place du Pont-aux-Chats – 67000 Strasbourg
  03 88 21 14 60

Consultations free-of-charge. Personal advice, questions of health: a team of doctors, nurses and social workers is present to help you complete your studies under the best possible conditions

LANGUAGE COURSES /

French Foreign Language Centres (FLE) and universities offer French courses for all levels throughout the year.

Look for the formula that suits you best:
www.coursdete.campusfrance.org

SOCIAL AND CULTURAL LIFE /

You will find a large number of activities at reduced prices for students in your city or establishment. Here are a number of examples:

- **Associations:**
  Cultural and sport events or even social actions. There are many student associations:
  www.ixesn.fr
  www.animafac.net
  - The association ESN Strasbourg offers numerous activities for international students: Welcome Days, Language Cafés, cultural visits, evenings: www.facebook.com/esn.strasbourg/
- **Employment and internship:**
  www.cidj.com – www.jobaviz.fr
  www.letudiant.fr
  "Espace Avenir" at the University: www.unistra.fr
- **Culture:**
  The city of Strasbourg proposes a large number of activities: theatre, museums and cinema. Take the time you need for getting all the information you require:
  www.strasbourg.eu

- Culture card: Free on you first registration, the card gives free entrance or special rates for museums, cinemas, performance halls and festivals in Alsace: www.carte-culture.org
- "STRASBOURG AIME SES ETUDIANTS":
www.etudiants.strasbourg.eu
- Museums: Entrance free-of-charge on the first Sunday of every month:
www.musees.strasbourg.eu

- **Sport and leisure:**
  The city of Strasbourg and Universities can offer special access to different sports activities: www.sport.unistra.fr

The City of Strasbourg also proposes a wide range of sports, educational and leisure facilities:
www.strasbourg.eu/vie-quotidienne/sport/activites-pour-tous

- **Main annual events:**
  - SEPTEMBER:
  National Heritage Days
  www.journeesdupatrimoine.fr
  - OCTOBER:
  The World Students Night
  www.nuitdesetudiantsdumonde.org
  - NOVEMBER:
  The International Students Evening
  - FROM END OF NOVEMBER TO END OF DECEMBER:
  The Christmas markets
  http://noel.strasbourg.eu/
  - MARCH:
  The Francophonie Week
  www.education.gouv.fr/francophonie
  - MAY:
  The European Museum Night
  www.nuitdesmusees.fr
  - JUNE:
  The Music Festival

EXCHANGE & SHARE

Exchange with students on the same course as you. Take part in **theme discussion groups.** Benefit from **cultural outings** just as soon as you arrive in France. Consult **employment offers and courses.**

SOCIAL NETWORKS

FRANCE ALUMNI.fr

EMERGENCY NUMBERS

SAMU No. 15*
Emergency medical help services.
Police emergency No. 17*
Violence, thefts and burglaries.
Fire-brigade No. 18*
Fires, gas leaks, water damage, natural catastrophes and road accidents.
Poison control centre No. 03 88 37 37 37
Intoxication by food, medication, chemicals (may be caused by a gas) or natural products (may be caused by a plant or an animal).
European emergency number No. 112*
Situations requiring an ambulance, the fire-brigade or the police. Available free-of-charge throughout the European Union from fixed or cellular phones.
This number does not replace national emergency numbers.
** Free-call numbers*

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